Security & Agility: Platform Capabilities

Compliance & Security
- SOC-2 compliant, FedRAMP and NIST-based security practices
- Standards-based encryption algorithms, passwords, PII and sensitive data management

Identity
- Multi-factor authentication with adaptive authentication flow
- Account verification and recovery
- Federated identity options for workforce

Authorization
- Coarse and fine-grained authorization based on roles
- Object and field level control of access
- Centrally administered

White-labeled Grantee Experience
- Customizable model driven application process, SMS text & email communication
- Modules can be swapped with low to no code
- Multi-channel grantee experience
- Accessible and multi-lingual

Reliable Fraud Controls
- Online active fraud mitigation
- AI-driven ID verification and liveness checks
- Fraud rings / repeat offender identification
- Surface edge cases for manual review
- Money harvesting controls

Application Processing
- Guaranteed grant requirement verification via automated and human touch
- Role separation to aid controls and information processing
- Custom calculators to codify rules around grant amounts

Flexible Disbursement, Funding and Remittance Rails
- Flexible multi-party disbursements
- Vendor setup based on applications and programs
- Auditable release of funds and compliant account verification process

Advanced Analytics and Reporting Capabilities
- Real-time data platform to grantee experience
- Complex analytics across geography, time, cohorts and census tracts
- Client facing dashboards and periodic readouts

Algorithmic Selection Process
- Scoring based on geographical attributes and program-specific concerns
- Scoring to prioritize apps when funds are limited

Data Isolation
- Client data is isolated from other clients
- All compute is logically separated with the option for physical separation
- All client data and grantee-provided info can be recouped by agencies at the time of completion

SLA / Fault Tolerance
- 99.95% SLA across all components native to the platform
- Geographically distributed compute and data allows for strong fault tolerance
- Continuous replication for very little data loss during disasters

Composable Bureau Checks
- OFAC, credit, tax & background checks
- Integrate w/ any Open API